



DB Computer Solution

is Ireland's Leading Sage Support Specialist. Our expert knowledge and commitment delivers the skillsets your business requires to leverage all the power from Sage.



 061 480 980

 info@dbcomp.ie

 dbcomp.ie

Contact us Today



Sage Support from DB Computer Solutions

- ◆ Maximise the power of all Sage software solutions
- ◆ Increase back office efficiency, accuracy and productivity
- ◆ Gain deeper management insight for more control and accelerated growth
- ◆ Integrate powerful applications to meet unique business challenges

Get the Most from Your Sage Solutions with Sage Support from DB Computer Solutions

- ◆ If your company uses Sage, you rely on accounting and management software solutions because they work at the heart of your business.
- ◆ Sage Support from DB Computer Solutions helps you leverage all the accounting functionalities, financial reporting, and management insight you need to grow your company.
- ◆ Working to drive robust performance for all Sage Solutions, DB Computer Solutions delivers reliable, timely support to address any software issues, installs upgrades, develops bespoke reporting, integrates additional software applications into Sage to address specific requirements, and partners with your team to ensure peak Sage software capability.



What Sage Solutions Do We Support?

DB Computer Solutions supports the range of Sage accounting and management solutions: Sage 50, Sage 50cloud, Sage 200, Sage 200cloud, Sage CRM, Sage Payroll... our expert staff has the hands-on knowledge you need to leverage all the power from Sage.

Updating Software for More Performance

DB Computer Solutions works with you to make sure you're using the latest Sage versions, enabling your business to benefit from the most recent features and functionalities.



Our objectives are straightforward – we help your business increase:

- ◆ Efficiency
- ◆ Productivity
- ◆ Agility
- ◆ Profitability

Knowledgeable Resource-Driven Support

- ◆ **Onsite Training, Support and Assistance** – helps your staff to fully understand Sage Solutions functionality to get the most from your Sage product. Our Team's assistance accelerates your employees' knowledge to increase productivity and efficiency, and expedites required workflows.
- ◆ **Helpdesk Support** – DB Computer Solutions Helpdesk staff work hard to get you up and running, often within 2 to 4 hours, in the event of a technical software issue. When an issue is reported by a customer we respond quickly with an efficient and effective protocol.
- ◆ **Initial Tele** – Intervention by a Helpdesk team member who first talks you through the issue. In the event the issue is not resolved it is immediately escalated.
- ◆ **Remote Access by Helpdesk team members** – enables us to access the software remotely and seamlessly, allowing us to work quickly to resolve the issue.
- ◆ **Remote Issue Support Ticket Login** – with full audit history and tracking is implemented right through to issue resolution.
- ◆ **Ongoing Training and Helpdesk Support** – maintains and increases user knowledge throughout the life of your Sage Solution. We answer any queries you have regarding software functionality and processes.



Sage Training from DB Computer Solutions

Sage Training from DB Computer Solutions, combined with our reliable Sage Support, enables your existing, or new, employees to gain deep insight into the power of Sage. Tailored to meet the training needs of your business, Sage Training from DB Computer Solutions delivers the knowledge your staff need to increase performance, productivity, and efficiency.

Who We Are

Established in 1992, DB Computer Solutions has grown to become one of Ireland's leading experts in Sage Software solutions. We offer a full range of products and services: from the range of Sage accounting and management solutions, to bespoke applications, I.T. Support Services including backup and recovery (mitigating the growing threat from online criminals), hardware, consulting, design, road-mapping, test and implementation.

DB Computer Solutions is an expert in I.T., and the information companies now rely on. We serve clients across Ireland, in a wide range of verticals.

For More Information

Contact us now for more information on Sage Support from DB Computer Solutions. Or visit <https://www.dbcomp.ie/sage-support/>. Alternatively, please email or phone using the contact information immediately below.